



Avaya 7406E Digital Mobile Handset User Guide

Avaya Business Communications Manager

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Navigation

- “Getting technical documentation” on page 7
- “Getting product training” on page 7
- “Getting help from a distributor or reseller” on page 7
- “Getting technical support from the Avaya Web site” on page 7

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Chapter 1

New in this release

This is the first release of the Avaya 7406E Digital Mobile Handset. See the following sections for information about features:

- three-line LCD
- six programmable one-touch indicator keys
- choice of ring tones
- 20-name directory

Three-line LCD

The three-line LCD shows menu, option, and feature information. The LCD supports English, French, and Spanish menus. For more information on the LCD, see [“LCD” on page 11](#).

One-touch indicator keys

You can program the indicator keys with internal or external numbers for speed-dialing, or with features. For more information on the how to program the one-touch indicator keys, see the following procedures:

- [“Programming external autodial” on page 28](#)
- [“Programming internal autodial” on page 29](#)
- [“Programming a feature” on page 29](#)
- [“Erasing a programmed indicator key” on page 29](#)

Choice of ring tones

You can chose one of eight ring tones. For more information on ring tones, see [“Setting the ring and vibration options” on page 25](#).

20-name directory

You can store a maximum of 20 internal or external numbers in the handset directory. For more information on the directory, see [“Adding an entry to the phone directory” on page 21](#).

Chapter 2

Introduction

The following topics are covered in this chapter:

- [Handset overview](#)
- [Handset features](#)
- [Battery pack overview](#)

Handset overview

The Avaya 7406E Digital Mobile Handset automatically links with the base station by searching for the base station signal after the installer successfully installs the base station, and charges and registers your handset. After the installer registers the handset, you can configure the handset settings.

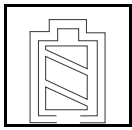
LCD

The LCD shows three rows of text, with a maximum of 16 characters in each row. The LCD also supports the English, French, and Spanish menus. The LCD is back-lit to help with viewing under low light conditions.

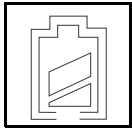
Battery level indicator

The battery level indicator appears in the upper right-hand corner of the LCD. The battery level indicator shows four levels of battery energy. The `Low Battery` message appears on the LCD when there are between five and ten minutes of talking time remaining. When the battery reaches this low energy level and you are using the handset, you hear a warning tone approximately every 40 seconds. To charge or top-up the battery, place the handset in the charging cradle.

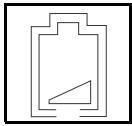
The following icons appear on the LCD to indicate the battery level. The battery level icons show approximate charge status values.



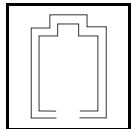
Indicates battery pack is fully charged.



Indicates battery pack is 2/3 charged.



Indicates battery pack is 1/3 charged.



Indicates battery pack is completely discharged.

Standby mode

The handset goes into standby mode after one minute of no use. The *Sleeping...* message appears on the LCD. To wake the handset, press the feature key or any of the center row of keypad

keys (2, 5, or 8).

Alerts

There are three types of alerts:

- audio: the handset has eight ring tones from which you can choose; press the Func key to mute alerts.
- visual: the handset LCD and dial pad are back-lit when the phone rings, and the call-hold indicator flashes when a call is on hold.
- vibration: the handset is equipped with a dc motor that vibrates the phone when it rings (use the Programming menus to turn the vibration feature on or off).

Ring duration and volume

You can select the ring duration to be a continuous tone or an intermittent pulse. Use the volume keys on the left-hand side of the handset to adjust the ring tone volume level. The ring tone volume level is also the default volume level for audio alerts.

Handsfree and speakerphone

The Avaya 7406E Digital Mobile Handset offers both handsfree and speakerphone with echo cancellation functionality.

Headset

The Avaya 7406E Digital Mobile Handset is equipped with a headset jack to provide connection to a headset. You can plug a headset into the headset jack during a call. The handset switches to headset mode. Unplug the headset while on a call to revert to handset mode.

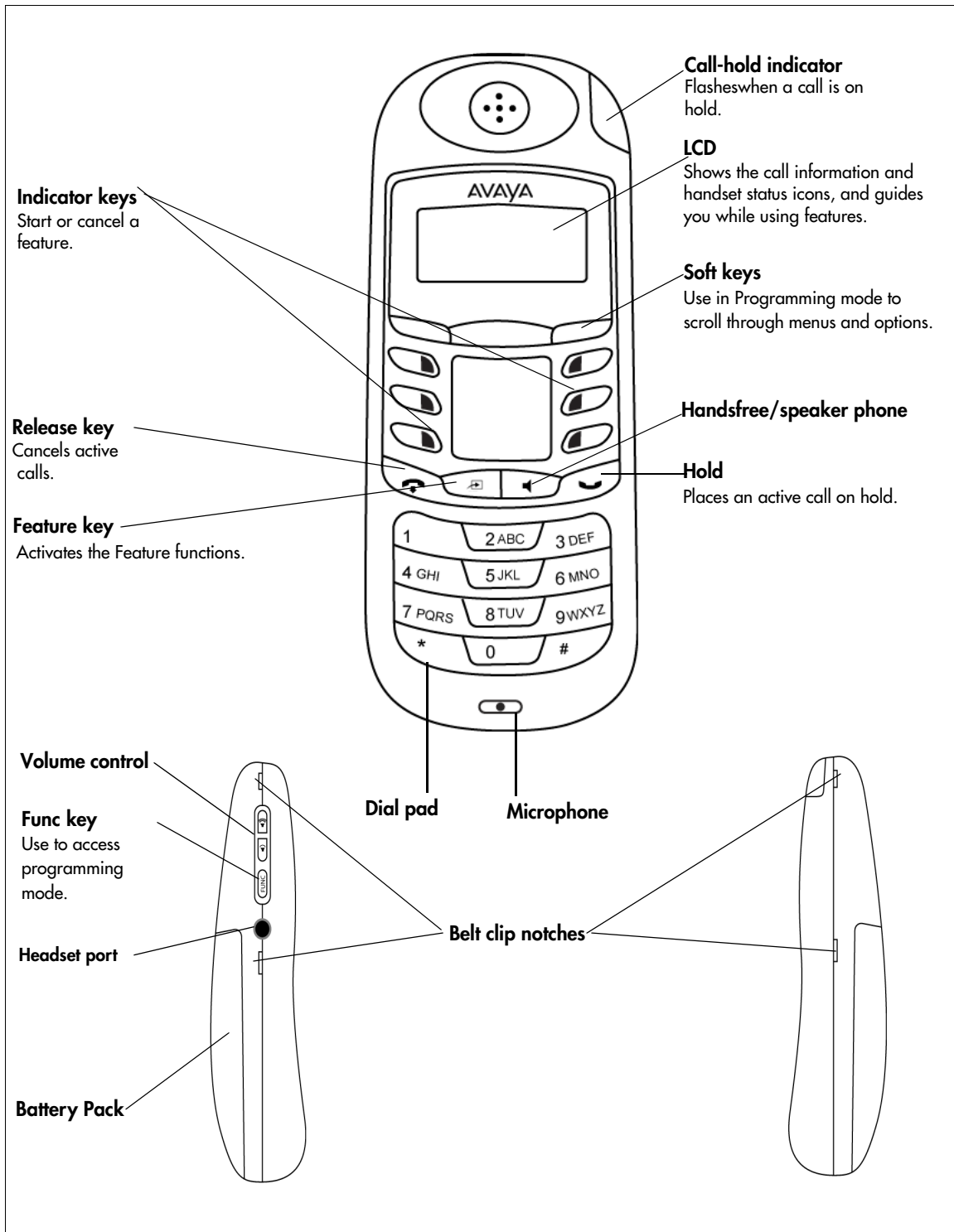
Mute

During an active call, press the Func key on the left-hand side of the handset to activate the mute function. Press the Func key again to deactivate the mute function.

Handset features

[Figure 1 on page 14](#) shows the layout of the handset function keys, softkeys, and keypad, as well as additional handset features.

Figure 1 Handset features



Indicator keys

You can program each of the six indicator keys as one-touch dialing keys or as feature keys. Each of the six indicator keys is preprogrammed as shown in the following table.

Table 1

Left-hand keys	Setting	Right-hand keys	
Top	Do Not Disturb	Top	Last Number
Middle	Make Call First	Middle	Talk Mode (Dial Voice Call)
Bottom	Forward To	Bottom	Talk Mode

Dial pad character mapping

You can use the dial pad to enter numbers and characters in the directory. To enter the first character on a key, press the appropriate dial pad key once. To enter the second character on a key, press the appropriate dial pad key twice, and so on for subsequent characters and numbers. See [Table 1](#) for a character map of the dial pad.

Table 1 Dial pad character map

1	, - ' & () @ ! 1	2	A B C a b c 2	3	D E F d e f 3
4	G H I g h i 4	5	J K L j k l 5	6	M N O m n o 6
7	P Q R S p q r s 7	8	T U V t u v 8	9	W X Y Z w x y z 9
*	*	0	0 space	#	#

Additional handset parts

Along with this guide, the following items are included with the Avaya 7406E Digital Mobile Handset.

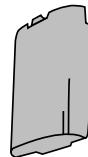
Figure 2 Handset components



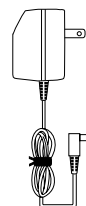
Handset



Charging cradle



Battery pack



ac adapter



Belt clip

Battery pack overview

This handset contains a rechargeable nickel metal hydride battery. Before you use the Avaya 7406E Digital Mobile Handset, read the following information:

- Install and charge the Avaya 7406E Digital Mobile Handset battery pack (see [Chapter 3, “Preparing the Avaya 7406E Digital Mobile Handset for use”](#)).
- You must fully charge the rechargeable battery pack before you use the Avaya 7406E Digital Mobile Handset for the first time.
- A standard 700-mAh battery pack takes approximately three hours to charge.
- Do not use the nickel metal hydride batteries provided with your Avaya 7406E Digital Mobile Handset with any other product. These batteries are designed specifically for use with the Avaya 7406E Digital Mobile Handset and charger only. Improper use of the Avaya 7406E Digital Mobile Handset batteries can result in a fire hazard.
- Do not charge the battery with any charger other than the one supplied with this equipment.
- You must dispose of nickel metal hydride batteries properly.
- Do not dispose of the batteries in office or household waste.



Warning: Risk of explosion

Do not expose the battery pack to fire. The batter pack can explode if you try to dispose of in or expose it to a fire.

You can recycle nickel metal hydride batteries. You can help preserve the environment by returning your unwanted batteries to your nearest recycling center for recycling or proper disposal.

A fully charged 700-mAh battery can provide four to five hours of talk time, approximately, and has a three-year service life.

The Avaya 7406E Digital Mobile Handset meets the following talk-time parameters:

- You can use the handset for an entire workday without putting it into the charger cradle for charging or topping up.
- You can use a handset with a fully-charged 700-mAh battery for four to five hours of talk time.
- Most users do not use more than three hours of talk time in an average eight-hour work day.
- If talk time exceeds four hours, or if you use the handset through multiple, consecutive shifts, ensure you have multiple spare batteries on hand.

Chapter 3

Preparing the Avaya 7406E Digital Mobile Handset for use

Complete the procedures in this chapter to

- install the charging cradle
- install the battery pack
- charge the battery pack in the Avaya 7406E Digital Mobile Handset for the first time

Installing the handset charging cradle



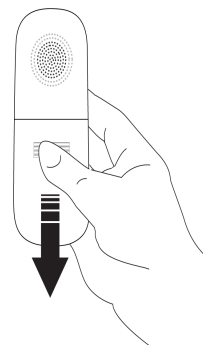
Warning: You must complete the steps in this section when you first initialize a base station and configure the first handset.

- 1 Plug the small end of the power adapter into the back of the base station.
- 2 Plug the other end of the power adapter into an ac outlet near the location of the cradle.
- 3 Place the handset in the cradle to charge the battery.

Installing the battery pack

Complete this procedure if the battery pack is not already installed in your handset.

- 1 Use your thumb to slide the battery compartment cover down and off the back of the handset.
- 2 Position the battery pack in the bottom position inside the battery compartment.
- 3 Firmly press the top of the battery pack into place.
- 4 Replace the battery compartment cover.



Charging the battery pack for the first time



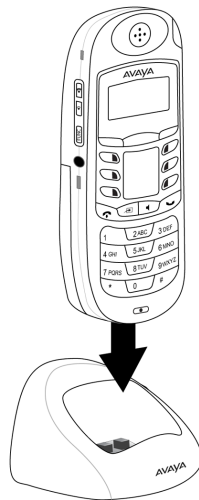
Warning: It is imperative that you follow the steps in this section when you first initialize a base station and configure the first handset.

You must fully charge the rechargeable battery pack before you use your Avaya 7406E Digital Mobile Handset for the first time.

- 1 Slide the handset into the charger, making sure the handset and charger contacts touch.

Charging begins as soon as the handset is placed in the base station. The logo at the front of the charging cradle lights up to indicate that the handset is properly seated and charging.

- 2 Allow the battery pack to charge for a minimum of three hours.
- 3 Trickle charge a spare battery pack in the back battery port of the charger for 12 hours.



Chapter 4

Configuring the Avaya 7406E Digital Mobile Handset settings

This section describes how to set up an Avaya 7406E Digital Mobile Handset with your custom settings. Complete the procedures in this chapter to

- set the handset language
- use the handset directory
- set the key beep preferences
- select a ring tone
- select a ring type
- set the ring volume
- set the default volume
- adjust the handset for noisy environment

Programming mode menus

The following table maps the menu items and options available when the phone is in system programming mode. Table cells that are greyed out are for administrator use only.

Table 2 Programming mode menus

Main menu	Submenu 1	Submenu 2	Submenu 2
Directory	Add New Entry Remove All View All Entries	Enter Name Enter Number Softkey up Softkey down Select	Dial Edit Name Edit Number Remove
Key Beep	Off On		
Ring/Vibration	Ring On Both Off Both On Vibration On		

Table 2 Programming mode menus

Main menu	Submenu 1	Submenu 2	Submenu 2
Ring Type	Type-1 Type-2 Type-3 Type-4 Type-5 Type-6 Type-7 Type-8		
Ring Level	High Medium Low		
Default Volume	Level-1 Level-2 Level-3 Level-4 Level-5 Level-6 Level-7 Level-8 No Default		
Noisy Location	Level-1 Level-2 Level-3 Level-4		
Battery Voltage	Display Battery Voltage Level		
Maintenance	Enter Pswd	Assign Port ID Registration Scan Base RF Scan Environ De-Registration Change PSW	1 2 3 4 No? Yes? No? Yes? No? Yes? No? Yes? Enter New Password
Reset Handset	Yes? No?		

Navigating through programming mode menus

Complete this procedure to learn how to scroll up and down through the main menu, and up and down through menu options.

- 1 Press the **Func** key to enter programming mode.
The main menu appears.
- 2 Use the **Up**, **Select**, and **Down** softkeys to scroll through the main menu.
- 3 At any menu level, press the **Release** key to return to the previous menu level.
- 4 At any menu level, press the **Release** key to exit programming mode.

Using the directory

Complete the following procedures to

- add a new entry
- view entries
- search for an entry
- dial an entry
- edit entries
- remove an entry
- remove all entries

Adding an entry to the phone directory

- 1 In programming mode, scroll to the **Directory** menu.
- 2 Press **Select**.
- 3 Scroll to **Add New Entry**.
- 4 Press **Select**.
- 5 Use the number pad to enter the name of a contact.
- 6 Press **Back** to delete characters.
- 7 Press **Next** to move the cursor forward to add a space.
- 8 Press **Select**.
- 9 Use the number pad to enter the phone number.
- 10 Press **Select**.

The **OK!** message appears and the top of the Directory menu appears on the LCD.

Viewing and dialing entries in the phone directory

- 1 In programming mode, scroll to the **Directory** menu.
- 2 Press **Select**.
- 3 Scroll to **View Entries**.
- 4 Press **Select**.
- 5 Scroll through the entries.
- 6 Press **Select** to select an entry.
- 7 Scroll to the **Dial** command.
- 8 Press **Select** to dial the number from the directory.

Searching the phone directory

- 1 In programming mode, scroll to the **Directory** menu.
- 2 Press **Select**.
- 3 Scroll to **View Entries**.
- 4 Press **Select**.
- 5 Use the dial pad to enter a letter.

The directory does an alphabetical search for an entry starting with the letter you entered. If an entry is found, it appears in the LCD. If no entry is found the **No Entries For "DEFded3"** message appears.

Editing an entry in the phone directory

- 1 In programming mode, scroll to the **Directory** menu.
- 2 Press **Select**.
- 3 Scroll to **View Entries**.
- 4 Press **Select**.
- 5 Scroll through the entries.
- 6 Press **Select** to select an entry.
- 7 Scroll to **Edit Name**.
- 8 Press **Select**.
- 9 Press **Back** to delete characters.
- 10 Press **Next** to move the cursor forward to add a space.
- 11 Use the key pad to edit the name.
- 12 Press the **Release** key to return to the **View Entries** menu.
- 13 Scroll to **Edit Number**.

- 14** Press **Select**.
- 15** Press **Back** to delete characters.
- 16** Press **Next** to move the cursor forward to add a space.
- 17** Use the key pad to edit the number.
- 18** Press the **Release** key to return to the **View Entries** menu.

Deleting an entry

- 1 In programming mode, scroll to the **Directory** menu.
- 2 Press **Select**.
- 3 Scroll to **View Entries**.
- 4 Press **Select**.
- 5 Scroll to the entry you want to remove.
- 6 Press **Select**.
- 7 Scroll to the **Remove** command.
- 8 Press **Select**.
The **Remove?** prompt appears.
- 9 To remove the entry, press **Select**. To cancel the command go to step 10.
The entry is removed from the directory.
- 10 To cancel the **Remove** command, press the **Release** key.

Deleting all entries

- 1 In programming mode, scroll to the **Directory** menu.
- 2 Press **Select**.
- 3 Scroll to **Remove All**.
- 4 Press **Select**.
The **Remove All?** prompt appears.
- 5 To remove the entries, press **Select**. To cancel the command go to step 6.
All entries are removed from the directory.
- 6 To cancel the **Remove All** command, press the **Release** key.

Setting volume and tones

Complete the following procedures to

- turn key beeps on or off
- set the ring and vibration options
- select a ring type
- select a ring volume
- select a noisy location level

Setting key beeps

- 1 In programming mode, scroll to the **KEY BEEP** menu.
- 2 Press **Select**.
- 3 Scroll to the **On** option to turn on key beeps.
- 4 Scroll to the **Off** option to turn off key beeps.

Setting the ring and vibration options

- 1 In programming mode, scroll to the **KEY RING/VIBRATION** menu.
- 2 Press **Select**.
- 3 Scroll to the **RING On** option to turn on only the ringer.
- 4 Scroll to the **VIBRATION On** option to turn on only the vibration.
- 5 Scroll to the **Both On** option to turn on the ringer and the vibration.
- 6 Scroll to the **Both Off** option to turn off both options.

Setting the ring type

- 1 In programming mode, scroll to the **RING TYPE** menu.
- 2 Press **Select**.
- 3 Scroll to one of the eight ring types.
- 4 Press **Select**.

Setting the ring level

- 1 In programming mode, scroll to the **RING LEVEL** menu.
- 2 Press **Select**.
- 3 Scroll to one of the three ring (High, Medium, or Low) types.
- 4 Press **Select**.

Setting the noisy location level

- 1 In programming mode, scroll to the **NOISY LOCATION** menu.
- 2 Press **Select**.
- 3 Scroll to one of the four levels.
- 4 Press **Select**.

Checking the battery voltage

To check the voltage of the handset battery, scroll to the Display Battery menu and press Select. The approximate voltage of the battery appears.

Chapter 5

Using the Avaya 7406E Digital Mobile Handset

This section describes how to use the Avaya 7406E Digital Mobile Handset to

- make calls
- answer calls
- put a call on hold
- use handsfree/speakerphone
- use a headset
- program indicator keys
- use features

There are many ways to place or answer a call, depending on how you program the indicator keys and the type of call you want to make.

Making a call using a line key

- 1 Pick up the handset.
- 2 Press an indicator key that is programmed as a **Line** key.
You hear a dial tone.
- 3 Use the key pad to dial the external number or the internal extension.

Making a call using the handsfree/speakerphone key

- 1 Pick up the handset.
- 2 Press the **Handsfree/Speakerphone** key.
You hear a dial tone.
- 3 Use the key pad to dial the external number or the internal extension.

Answering a call

- 1 Lift the handset.
- 2 To answer a call, press an indicator key that is programmed as a **Line** key or press the **Func** key.
- 3 To end a call, press the **Release** key.

Answering a call using the handsfree/speakerphone key

- 1 Lift the handset.
- 2 Press the **Handsfree/Speakerphone** key.
- 3 To end a call, press the **Release** key.

Putting a call on hold

- 1 While a call is active, press the **Hold** key.
- 2 To release the call and make it active again, press the flashing indicator key.

Using handsfree/speakerphone

- 1 Press a line key to make or answer a call.
- 2 While using the handset, switch the call to handsfree during a call by pressing the **Handsfree/Speakerphone** key.
- 3 To return the call to handset mode during a call, press the **Handsfree/Speakerphone** key again.

Using a headset

- 1 Press a line key to make or answer a call.
- 2 While using the handset, switch the call to the headset during a call by plugging the headset into the headset jack.
- 3 To return the call to handset mode during a call, unplug the headset.

Programming indicator keys

You can program a programmable line or feature indicator key with a new number or feature.

Programming external autodial

- 1 Press the **Feature** key.
- 2 Enter *1 using the telephone dial pad.
- 3 Press an indicator key.
- 4 Dial the external number.
- 5 Select OK to store the number.

Programming internal autodial

- 1 Press the **Feature** key.
- 2 Enter *2 using the telephone dial pad.
- 3 Press an indicator key.
- 4 Dial the extension.
- 5 Select OK to store the number.

Programming a feature

- 1 Press the **Feature** key.
- 2 Enter *3 using the dial pad.
- 3 Press an indicator key.
- 4 Select **Feature**.
- 5 Enter the feature code.
- 6 Select OK to store the feature code.

Erasing a programmed indicator key

- 1 Press the **Feature** key.
- 2 Enter *1 using the dial pad.
- 3 Press an indicator key.
- 4 Select OK to erase the indicator key.

